



Language of Expected Results in Mission Statement

Transcript of Video FAQ
December 18, 2009

<http://education.accme.org/video/accme-video-faq/language-expected-results-mission-statement>

Description: Do I have to use the exact words "competence, performance, or patient outcomes" when defining the expected results in our program's mission statement?

Accredited providers do not have to use the word competence, performance or patient outcome in their mission statement. One does not have to say, It is our expected result that we will change the competence of physicians in the management of — then you fill in the blank. We are not [requiring] that you say: We are designed to change the performance of physicians in how they manage hypertension in their practice.

It's up to the ACCME to determine that what it is that you describe as your expected result is a change in competence, a change in performance or a change in outcomes. That's for us to determine. If you use the term *competence* and you describe knowledge, you're not going to be found in compliance. If you describe something that is competence — without mentioning the word *competence* — you'll be found in compliance by the ACCME. That's why we distinguish between the three, so you can recognize that there are different variables, there are different parameters. There are different ways for you to describe them. But it's up to the ACCME to determine that what you're describing is one of these three, and you will be found in compliance, like 80 percent or 90 percent of the accredited providers are currently being found.

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